

SOP WINDOWS AND DOORS



Having pioneered the design, manufacture, installation and service of precision-engineered, 100% customised uPVC and Aluminium windows and doors, Fenesta comes under the aegis of the prestigious 128 years old, Rs 7771 Crore DCM Shriram Group.

INFORMATION

- Price idea - Fenesta upvc cost 600-2500 rs sqft, Aluminium windows 1000 - 3500 rs sqft
- We can share the cost of windows and doors with all configuration for Aluminium + upvc installed at store to get an idea for the same
- Procedure - Share your joinery (Sizes) at bansalsanitary.architecture@gmail.com or bansalsanitarystore@fenestadealers.com only when your floor tiling and apertures are ready
- There is no point of taking random quotations from us for price idea
- Quotations and price estimate you can get from the Experience center Display windows cost sheet shared by Us (Price = Material Sheet + Service Sheet)
- We are normally 10-25% expensive than our competitors in the market
- We do not take orders for less than 5 Windows or minimum order value*
- Kind request to please check the quotation signed by you -
1) Color 2) Jaali type 3) Upvc or Aluminium 4) Configuration 5) Hardware 6) Any other points Later. on BSS (Bansal Sanitary Store) will not be responsible at all for any Product which is delivered
- Thanks for choosing Fenesta from Bansal Sanitary Store

PAYMENT TERMS

- According to order value Less than 5-6 lacs (100%), otherwise
- 10% at the time of Booking, 40% after Survey by Fenesta Engineer , 50% before dispatch
- Payment receipt is must

PRE-ORDER PROCESS

- Site Visit Charges outside Tri-city – INR 5000-10000
- Sales/Operations Team from BSS – 7087000675 / 7087218376
- We will make Whatsapp Group for communication and be using this and all work till the final Installation journey of your Windows. (Whatsapp communication is preferred as sometimes call may not be picked up due to rush hours)
- Then you have to confirm us your preferred requirements, Color option, Preferred Glass and orientations for the windows
- After that, we will work on it make the Quotation and in this process it will take 10-15 days to make the Quotation and share with you (Patience is must)



BANSAL SANITARY STORE

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POST ORDER PROCESS

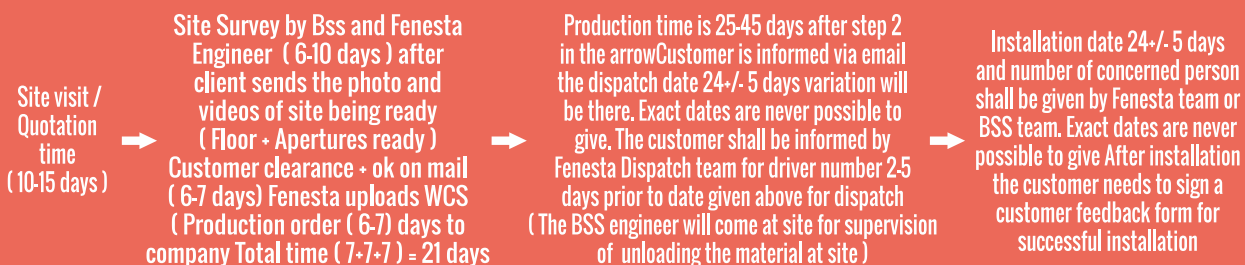
- when your Windows Aperture and all civil work ready, then you shall share Windows & Doors pictures with us.
- Accordingly we need to post and email to Fenesta Company in order to arrange a site engineer for Survey.
- If, it something goes wrong at site then it will take more 15-20 days extra

SURVEY PROCESS

- At Site Survey; the Fenesta Engineer, the customer and BSS Engineer will all discuss the windows and configurations and sign the Sheets and the same shall be uploaded by Fenesta engineer to BSS mail box. The BSS employee will further revise the Quote and send to the customer for final head and, if, it is all okay then will send for production (This process may take 7-10 days after survey done) After this Fenesta team takes 45-70 working days for dispatch and installation at your site (Numbers will be shared by us for fenesta Engineer and Dispatch Team)

DELIVERY + INSTALLATION PERIOD

- After final Survey and Site Clearance date (Aperture ready + tile work done)
- The Fenesta team will take 45-70 days for installation
- There may be some issue at time of delivery (Like Silicon issues, Single Window delivered wrong by chance) Shall take another 25-30 days
- So keep a buffer of 60 days minimum - 90 days for Delivery + Installation



1) 10-15 days 2) 21 days 3) 25-45 days 4) 3-5 days
Total Turnaround time (21+45+5) = 60-70 days process after site is ready



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